

## Promoting Safety

Natural gas utilities are part of the communities in which they operate, serving customers through an extensive pipeline system. Keeping our customers safe, secure and informed is paramount.



## Safety is the core value and highest priority for the natural gas industry.

**Pickens County Natural Gas** is committed to promoting positive safety cultures throughout the community.

### Smell Gas? Act Fast?

Customers are the first line of defense when it comes to leak detection. Utilities odorize natural gas with Mercaptan- which smells similar to rotten eggs- so that it's easy to smell if there is a gas leak. If you detect a gas leak, take action immediately.

- 1. Leave the building immediately and take others with you. If you are outside when you smell the gas, leave the area immediately.**
- 2. Avoid causing a spark,** which might cause the gas to explode:
  - Do not light a match or smoke.
  - Do not turn appliances or lights on or off.
  - Do not use a flashlight.
  - Do not start a car.
  - Do not use a telephone.



- 3. Find a phone away from the area and call 911 or call Pickens County Natural Gas.** You can report leaks or incidents anonymously. Always call to report a problem. Do not assume someone else will do it.
- 4. Follow directions from utility employees or emergency responders** who are on site.